

## Regulations regarding unsolicited bulk email (Spam)

### Definition

Unsolicited email (Spam) is email sent out to

- group addresses such as distribution lists in the email system
- more than ten individual receivers (irrespective of whether this is done by single or multiple sendings)

This applies irrespective of whether this is done from a JU account or an external address.

### Regulations

#### Students

Unsolicited email may be sent to your study group (i.e. class or course members) or your programme on the condition that it is of benefit for the University.

**Members of staff, the Student Union and the student sections** (Hälso, HI TECH, JSA, LOK) may send unsolicited email when this is authorised as being part of their work tasks or assignments. Otherwise the same routines apply as for the associations and organizations given below. Associations and organizations within the University (such as JSIF, Credo, Gaystudenterna, etc) may send unsolicited email using their own distribution lists if the recipients have requested these mailings.

#### Example – Permitted

Information concerning ongoing courses, a change of course literature, information about study groups or programme-specific arrangements.

#### Example – Prohibited

The sale of products (such as a bike, apartment, mobile phone, golf clubs etc) or services (such as translation, offering guided tours etc). Publicity concerning parties and events not hosted by organizations tied to the University. Chain letters.

You are permitted to send unsolicited email to recipients other than those above by sending your email to [massutskick@ju.se](mailto:massutskick@ju.se) which will verify whether such mail is of benefit for the University and will, if so, forward your email.

### Penalties

Penalties according to the contract of liability.

### Registration

When a student/member of staff is of the opinion that someone is contravening the above rules, this should be reported to [abuse@ju.se](mailto:abuse@ju.se). Please attach the alleged unsolicited email. Thereafter the account administrators will determine and implement penalties.

### Changes

Any changes to this document will be dealt with in the same way as changes to the contract of liability, see <http://ju.se/ansvar>